Topic	Question	Answer
Resources	Who is right for PowerTeacher Pro?	https://support.powerschool.com/d/76419
Resources	PowerTeacher Pro Resource Home	https://support.powerschool.com/f/powerteacher_folder
Resources	PowerTeacher Pro Forum	https://support.powerschool.com/topic/532?68853
Administrative Login	Will an administrator be able to view a teacher's gradebook?	there will be a role attribute that will let you see the Teachers gradebook.
Auto-Calculate Assignment Standards Scores	Will the default (auto-calculate / don't auto-calculate) be an option that can be set? At what level (district, school, teacher, section) will that option be able to be set?	We will have a way to enable it by default for all assignments. It will be a teacher setting (similar to the PTG setting) rather than an admin setting for the June release.
Category Totals Report	Our teachers also use the Category Total Report. Will that be available in the new PowerTeacher Pro?	For the categories total report, do the teachers mostly use the by student or the by section options? The by student option has been added to the individual student report. And we've built an entire page in PowerTeacher Pro to show the category totals for the students. (Go to "Grading> Category Totals). Ideally, that page will be useful and obviate the need for running the category totals report by student that was in PowerTeacher Gradebook.  Let me know if they are also using the report by section, which gives aggregate category totals. Likley we would add that aggregate view to the Grading> Category totals page if we start to get enhancement requests for that kind of view. But take a look at the category totals page, and the category totals in the individual student report, and let me know if that will do the trick.
Citizenship Grade	Will we be able to enter citizenship grades in PTP?	For v1.0, citizenship grades will not be part of PowerTeacher Pro. Many districts prefer to create a standard in their system to track citizenship grades and that will be the way we will recommend to handle citizenship grades when PowerTeacher Pro is released.  There may be a customization to allow for the input of a Citizenship grade.
Comment Bank	I see that teachers can enter student- specific comments, can enter comments from the district (school?) comment bank, and can mark comments as favorites. I do not see a way for teachers to create comment bank comments, as they can with PowerTeacher Gradebook.	We have not yet built in the ability for teachers to create their own comment bank items. This is something we plan to continue to build after the summer release.

Comment Length	What are the limits in PowerTeacher Pro for comments - both for traditional grading and standards based grading? I believe the current limit is 400 characters.	We have not changed the defaults that exist in the current application.  For Traditional Grades the maximum comment size is 2048 characters. This is due to how PowerSchool reads and writes from a CLOB to ensure comments don't tank the performance of the system. For Standards Grades and Assignment Scores the maximum comment size is 4000 characters as the datatype is a VARCHAR2 in the database.  If your system is not currently allowing more than 400, you will want to look in the following areas:  Traditional Grades: *District > Comment Setup* or *School > Comment Setup > Comment Length* tab.  Standards Grades: Are defined on a Standard by Standard basis. The length can be overridden at the school on the *School > Comment Setup > Comment Length* tab.
Concurrent use of PTG and PTP	Are there any issues with having some use PT PRO and others not?	PTP is a section preference, you could even have a mix of PTP and PTG for one teacher (but would you want to?)  In fact, it was specifically designed to help migrate teachers / sections at your own pace. So you can set specific sections to PowerTeacher Pro for your initial adopters, and have the rest of the teachers still using PowerTeacher Gradebook. Then, when you move the rest of the teachers, you'll already have advocates and helpers / peers at each school who are familiar with the new product and can help the other teachers as they learn it.
Copy Assignment Grades from PTG to PTP	Will assignments entered in PTG be visiable in PowerTeacher Pro(PTP) after the Gradebook Type is change on a Section?	This feature hasn't been completed and isn't in the preview. It is something that will be in the BTS release.  only sections taught in the currently active school year will be allowed to be migrated and they will occur on a section by section basis. The teacher will make the decision when they login if the data should be migrated. We will only be copying over:  Categories Assignments Assignment Scores Standards Scores  Grading formulas will not be copied over, and any term that is completed within the current year will have the PGFinalGrade and StandardGradeSection grades flagged as manually overridden by the teacher to ensure they don't change.

Copy Grade Calculations	I did not see a way to copy the grade calculations from one term or one class to another, am I not looking in the right place or will this be added later?	Currently we don't have the copy grade setup feature. We do however have a way to push out grade setups from the school to the teachers.  Eventually we do plan to build the copy setup feature for teachers to use, however that isn't going to be in the release this summer.
Copy Previous Years Assignments	Can Assignments be copied from previous years?	For past years, teachers can still launch PowerTeacher Gradebook for reference. There are some limitations on setting past years sections to work properly in PowerTeacher Pro because it is reliant on new database schema that we release in PowerSchool 9.0. Currently we haven't yet built the ability to copy setups and assignments from previous years to the current or future sections. That is something we do plan to build but we just couldn't fit in for the summer release.  One potential workaround is to start the new year in PTG, copy prior
		year assignments, then switch to PTP.
Custom Section Name	Will the Custom Name display feature be added to PowerTeacher Pro to differentiate between multiple sections with the same course name and expression	There is the option in 1.0 to show section number instead of period/day. Many elementary teachers use this, where they put info in the section number to help a PE teacher, music teacher or others to differentiate sections. The custom course name is definitely on the roadmap for the future, but hopefully this might help in the short term.
Customization	Will any of the screens in PTP be customizable? For example, the Students > Demographics screen uses all stock fields. We use custom fields for things like Father's and Mother's names (we split the name into two fields: first and last), and we don't use some of the stock fields like Father's Employer/Mother's Employer.	Yes it will be customizible. New student/class screens will easily be able to be added and the "backpack" area style pages you are used to customizing can still be customized. The following link is the documention for the customization features we're planning. The preview release does NOT contain these features.  https://support.powerschool.com/developer/#/page/powerteacher-pro-customization
	Similarly, will we be able to create our own screens?	

Database Design	it appears that Pro uses a totally new set of tables. The way I understand it the Gradebook (or psm or milan) tables were somehow separate from the PS tables and had to be synchronized. Do the Pro tables work the same way or is this changed?	There is no sync involved for PowerTeacher Pro. PowerTeacher pro is built right into the PowerSchool data model. So it uses same teachers, students, enrollments, etc. that PowerSchool uses. No copying of the data. And the final grades and final standards grades are stored in the same place that PTG currently writes to (PGFinalGrades (course grades) and StandardsGradeSection (standards)), so there is no need to change any reports. The new tables are around assignments and assignment scores. PTG uses the milan or "PSM" tables. PowerTeacher Pro, because it is more powerful and has new attributes, has a new set of assignment / score tables. Rather than being a separate set of tables (like PSM), these too are built right in the PowerSchool schema.  So, overall, there is no sync required, and no need to update any reports (except for any queries that list specific assignments).
Default First Page	Would be possible to have a user defined preference to which page opened first when launching PowerTeacher Pro, For example many teachers have requested the ability to start on the scoresheet vs assignments page.	Yes I have heard this several times actually. I dont think we will be able to make this preference for June. However as we continue to get feedback we will prioritize this with the other pieces we are building after the initial release.
District Categories	Are the District Categories "enforceable", or can the teacher still add their own and hide the district ones.	Yes, the teacher will always be able to create their own as well (as long as they have different names from the district categories). You can change the names on the district categories too, and make them say whatever you want. Because of locking the final grade calculation, some folks want the teachers to not create their own categories. However, there are so many other things that go on in the classroom that the teacher can track in PT Pro (ex. permission slips, etc.), that it's important for teachers to still be able to create their own for those kinds of items. And we still ensure that they get the district ones, so the grading can still be enforced. Like the best of both worlds.  There is a risk that if a District Category is part of an enforced grade calculation, the teacher could add a category and put assignments in that category. The result would be that the assignment would not count toward the final grade.
Dropped Students	Is there a way to access dropped students?	In the preview release, the only access to dropped students is via the reports. We will have access to dropped students added in the remainder of the application when PowerTeacher Pro v1.0 is released.

Email	Is the option for teachers to email parents option not in PT Pro?  Will using custom email fields be an option?	The 1.0 version of PTP will not include email. We are aware that this is a gap.  There isn't currently a set timeframe for email being added to PowerTeacher Pro. The ultimate goal is to better handle messaging from PowerSchool as a whole, and we are researching solutions that will more global in nature.  There may be a customization to email from the gradebook. Launching PTG just to email won't work, the class will open in read only mode and that would disable the email feature.  Regarding custom email fields, we are working through designs for the email feature now and this is a key piece of the criteria for us to have less limitation on which email fields we use.
Entering comments	Where/how do teachers enter comments	On the "Grades - Comment Verification" page, click on any row. The inspector / keypad will appear on the right hand side. There are 2 ways to enter comments. There is a quick comment text field right there in the inspector. This is often useful for assignment comments, or progress report comments. If the teacher needs more room and/or wants to use the comment bank, there is another tab of the inspector just for comments. This will give the teacher a lot more room, and also has the comment bank. In that way, it is very similar to the old gradebook, with the small box for quick comments, or the full view for more detailed comments.  You can also enter in these comments on any final grade cell on any page. It's just nice on this page because you can see all of the comment text for all students together at the same time, so it's easy to review. But if you go to another page (ex. scoresheet), clicking in the first column (ex. "S1") will allow the same comment entry.
Final Grade Calculation	How are final grades calculated for sections transitioned from PTG to PTP?	The grade that is displayed in PowerTeacher Pro is the one that is directly pulled from the PGFinalGrades (Class Grade) or StandardGradeSection (Standards Final Grade) record. As this is the value that the User submitted via PowerTeacher Gradebook or the PowerTeacher Portal, when the user logs in for the first time it will the grade they see. As they start using PowerTeacher Pro, it will be calculated based on actions performed in PowerTeacher Pro.  When PowerTeacher Pro is released and we migrate grades from PowerTeacher Gradebook, any final grade for a reporting term that has finished will be flagged as manually overridden so that the grade does not get changed accidently. Any current term will have grades calculated based on the PowerTeacher Pro settings once the user starts using the application.

Final Grade from Standards	In PowerTeacher Pro, I see that the ability to calculate a final course grade based on standards grades is "coming soon." Will that just be percentage settings for each standard? We really need an option to assign a final grade ONLY if ALL the standards in the course have been met / reached a minimum "passing" level.	This part will work similar to how PowerTeacher Gradebook did in that you set a weight of a selection of standards to calculate into a final traditional grade. There might be ways to set this up to do what you need however. Depending on which standards you use and depending on which scales you use, it might be possible to set threasholds on the gradescale tied to the course to only calculate to a passing grade when all standards are passing. That would depend a lot on the setup however.
Gradebook Setup	Is gradebook setup going to be handled at the school level or will every teacher still have to go in and assign percentages or points to each grading period?	With PowerTeacher Pro, you can now do all of the grading setup on the admin side, no need for the teacher to do any of it (unless you want them to). When setting it up on the admin side, you can lock it down, or say that it's a starting point, but the teacher can edit it. Many districts want the ability to lock it down, so it's up to each district to decide on their approach for each school. Anyway, good news, you can definitely do it on the admin side and not have teachers have to do all of that.
Gradebook Type Field	What are the values for the new GradebookType field now in the 9.x Data Dictionary?	In the final release it will be:  NULL = PTG (note that earlier threads indicated NULL would honor district default, but not anymore)  1 = PTG  2 = PTP.  Just to confirm what the behavior will be, as it has been finalized with a lot of discussion within the last week, anything other than 2 will be considered a PTG section. This includes NULL records.  The items that will use the default setting are (which should all be working in the Preview Release): Scheduling commits Copying of the master schedule Imports Creating Sections via the UI AutoComms

Groups - Custom Student Groups	The teachers that I have been training have asked about having the ability to create custom student groups within their classess. For example, if they could create a group with their Special Ed students, then be able to assign assignments to that group rather than choosing each individual student each time.	For the first release of PowerTeacher Pro, there won't be any ability to define custom student groups within PowerTeacher Pro. The only grouping ability PTP will have is it will automatically group certain types of sections together and will make them available to the teacher if they fit any of the following criteria:  All sections that have the same course number have a grouping All sections that have the same expression have a grouping If a teacher teaches at multiple schools, each school will have a grouping  We have built the system so that student groups can be added later, but they will not be part of the first release.
	If a teacher has a section of the same course at three different schools, will they be able to group those sections together in a group?	The teacher will not be able to group them, but PowerTeacher Pro will do it for them automatically. The three different types of groupings that are auto-created when a teacher logs in are:  Sections with the same course number (regardless of the school taught at)  Sections with the same expression  Sections taught at different schools  In this case, the user would have groupings for 1 AND 3 so they would be able to select either grouping.
Hide Percent Preference	Will the teacher preferences that are in the current Gradebook be available in PowerTeacher Pro? (The ability to not display percentages).	Yes, the same preferences are there to hide percent, both in the gradebook and on reports.
HTML Editor	Are there plans for a better HTML editor for the gradebook?	Currently the PowerTeacher Pro UI will handle HTML and the HTML will display properly within the main UI, but it does require that the user know HTML code. We know this is a need and have been evaulating different tools that would allow this to be accomplished within PowerTeacher Pro as well as replacing other text editors that already exist in PowerSchool.  While it likely will not be present for the June release, it is something that has been heavily discussed and we have every intention of adding.  We almost got in a rich text editor for the comments but we ran out of time. We have that targeting for one of the release soon after the initial release.

Importing Grades	Is it possible to import grades from a .csv file into PowerTeacher Pro?	This will not be possible when PowerTeacher Pro is released.
Individual Student Report	In PowerTeacher GradeBook, the Individual Student Report allowed you to add a Top Note and a Bottom Note and these notes appeared for each Child. It appears that the new PowerTeacher Pro equivalent just puts the top note on the first page and the bottom note on the last page. We used this report for report cards and the teacheres added the Name of the School, and other information that would show on each "report card" for each student.	We are correcting the header, footer and signature line for the summer release.
Locked Settings	1) If the district or school sets decimal places at 0, can individual teachers change their gradebooks to display more decimal points? 2) We prescribe only the semester grade calculation method. If we lock that down; are teachers then also restricted from changing calculation methods of their quarter grades (i.e. is it all or nothing with regard to editing)?	<ol> <li>For the release this summer, teachers won't have the ability to change this setting. This is something we plan to build out more in a future release.</li> <li>It is not all or nothing. We have a general flag for the school, but then we also have individual flags for each reporting term calculation that can override that school setting in regards to if teachers can edit the calculation themselves.</li> </ol>
Mass set PTP preference	There are directions for setting PTP as the default for new sections. However, for existing sections, the instructions say to set it one section at a time. Is there a way to mass set PTP as the default for all existing sections?	There are 2 ways to mass change sections to PowerTeacher Pro:  1. DDA 2. Quick Import  Both are detailed in the FAQ:  https://support.powerschool.com/d/76403
Minimum supported screen size	What size screen is it designed for? I'm asking because on a phone it is nearly impossible to use as it won't let you scroll over in areas that are large. I'm on a Samsung Galaxy Note 3 so it's not a small phone. Will this work on a 7" screen well or are you shooting for a minimum of 10"?	pixels or higher. Ideally, the width would be 1024px or greater. While we are making improvements to allow it to be usable on phones for June, the experience will not what most would desire.

Missing/Late/Inco mplete Popout	From the Traditinal Grades Progess page (Class, Progress- Traditional), it will show you the number of assignments in the 3 categories of Missing/Late and Incomplete. These three boxes are clickable and will open a page that will show the students and the number of assignements that fall into these categories.  Problem comes in if the school Navigation Links Sort Order is set to Standards, Traditional then when you click the pop-out the Standards page loads instead of the Traditial page with the breakdown of Missing/Late and Incomplete.  Can this link be made to ignore the navigation preference?	It looks like we have already fixed this issue in testing this on an internal build.
PowerLaw Calculations	My district is asking about Power law formula for the standards calculation	Power law is a standards calculation type we plan to have added for the June release**. Please keep in mind that things could change, but we are pushing hard to make this one happen. **UPDATE 5/3/2015: We were not able to get the PowerLaw calculation into the summer release this June but we are targeting this for for the next feature release after that around December if all goes well.
PowerTeacher Administrator	Will PowerTeacher Administrator still exist?	PowerTeacher Administrator will still exist. The functions from PTAdmin will be folderd into the Admin portal for PTP sections. For example there will be a role attribute that will let you see the Teachers gradebook.
Preview Release	Will there be more preview releases for Pro or will the next release be the production version in the summer?	There will only be one Preview Release available to all customers for PowerTeacher Pro.

Remove options for PTG	Is there a way to block the setting to use PTG or the link to PTG?	You can default all new sections to use PTP, but the dropdown to change them will still exist. You will be able to customize the create & edit section page in PowerSchool Admin if you need to force this for any reason.  You will also be able to customize the home screen to remove the PTG launch links. Please keep in mind that this would prevent your teachers from accessing information from past years which they may find useful (like assignment used in previous years). If a teacher were to launch PTG and only had PowerTeacher Pro sections, then the PowerTeacher Pro sections be read only and they wouldn't be able to do anything with them.
Report Cards	Will previous report cards work?	because we will still be using PGFinalGrades and StoredGrades (after storing grades) yes all your existing reports will just work.
Report Cards	Will there be improved reporting options?	PowerSchool definitely understands the need for enhanced reporting options. We have a phased approach with building out more reporting options. The biggest one most recently is Enterprise Reporting which uses the Oracle APEX back end as well as the the new Quick Data pages we have been creating. For object reports for PowerTeacher Pro we have been enhancing the object reports and Data Access Tags to assist with this as well. There is still more to do
Report for Teacher Gradebook Setup	One of the limitations of the current gradebook is the inability for administrators to run a report on all teachers gradebook setup. It would be a great help to be able to run the report, scan for incorrectly setup gradebooks and then review with the teacher to correct any issues. Will PowerTeacher Pro provide this?	We have something that might be even better. As an administrator you can set up their grade calculations for them en-masse. You can also decide if you want to give the teachers the ability to change it or not. For the first release you can push out the calculations by school. In future releases we plan to build this out more to have section specific setups to push out and course level settings. However for Standards based grading we will be supporting course level standards roll up weighting for the summer release.
Roster/Attendance Grid Report with blank columns	One thing teachers are really missing is the Attendance Grid report that prints a roster that the teacher can have columns for 1-25 days of attendance included. Will there be an option for the Attendance Grid Report in PowerTeacher Pro in the summer release?	Good question. Lots of customers were confused why the attendance grid report was separate from the roster report, which could also add blank columns. So that functionality has been folded into the roster report. You can add as many blank columns as you want. So if you wanted 30 blank columns, you can do that with the roster report. The one part that is missing is actually printing the dates in the column header automatically. In1.0, you would need to type in the dates in the header area, but that's a great idea for a future enhancement to add that functionality back to pre-populate those dates. Other than that though, you can get the exact same output in the roster report

Section Readiness Report	How do we report Section Readiness in PTP?	It does not yet have an equivalent of the section readiness report, but that is something that is on the roadmap.
Smart Tags	I notice that smart tags seem to work when typed (or copy/pasted) in PT Pro. Will teachers be able to use smart tags when they can create their own comment bank comments? Do smart tags in district comment bank comments still work?	The smart tags will work and in fact they have been improved. They now work with fill. Meaning if you have "his" or "her" for example and fill the comment it will recognize this as a something to potentially translate as you fill to other students and ask you if you want these translated automatically for you!
Standard info display	In the old gradebook, when scoring standards for final grades, if your mouse hovered over the column heading, both the standard ID and the standard name appeared. In PTP only the standard ID shows up. Is there a plan to bring back the standard name? Out teachers don't have the standard ID numbers memorized.	As the PowerTeacher Pro is intended to work on both Mobile and Desktop devices, hovering isn't an option like it was with PTG. When a standard grade is selected, the summary area toward the top of the page will contain the standard identifier, name and decription. We hope that this will be able to give the same type of information that the teacher was used to seeing.
Standards - Calculate assignment score from standard scores	Will the new PowerTeacher Pro have the ability to calculate an assignment grade based upon standards? Example: if a standard had 2 standards attached to it and the standard grades were 4 and 2, the assignment grade would average out to a 2	For the 1.0 release we have the ability for assignment standard scores to be calculated from the assignment score, but not the other way around. This is the same behavior in PTG. This is something we do want to try to target in a future release.

### Standards in the very useful "scoresheet" view only it would be great to show assignment standard score data in that Scoresheet View shows traditional grades. Is there any view like we did in PowerTeacher Gradebook. That isn't going to way to add a scoresheet view that make it into the summer release however. In the current design we would show the standards grades for focussed a lot on guick data entry and data analysis with standards assignments instead of the traditional in mind from the beginning. When a teacher is grading standards assignment scores, usually they do this one assignment at a time so grades? Having to click into each individual assignment to enter we optimized that work flow with the assignment view for data entry. Then the teacher can use the class standards progress and student standards grades for assignments is just like having to open the standards standards progress screens to evaluate the data. Separating out drawer in the PT Gradebook. It's a these two things can actually be very efficient. Many customers like minor extra click every time, but it having the assignment serve as a container for the assignment reinforces the understanding that the standard scores even if they don't grade the assignment. That said, teachers are comfortable and familiar with the scoresheet view and it system was not originally designed for would be great to continue to build out that area as you say. standards-based grading. PowerTeacher Gradebook was built over 10 years, PowerTeacher Pro we have been building for a year and a half. In all PowerTeacher Pro has a lot more features to better support standards based grading however it will take a bit of time to fill 100% of the features PowerTeacher Gradebook has. **Standards** Our Superintendent and one of our The guick lookup standards tab is being updated for back-to-school principals loves the Standards progress release. It will be similar to the new single student standards page **Progress View** for individual students (and the class that we released in the admin portal in PowerSchool 9.0. too obviously) in PowerTeacher Pro. Over time, we'd like to get more items (like the class progress What we are hoping/asking is for the standards page) into admin and other portals as well, but those items summer release: Will these screens would be after the June release. make it to the summer release for the parent/quardian/admin portals?!?! Particularly replacing the Quick Lookup-Standards tab AND the Start Page-Student-Academics-Standards screens Standards Rollup I understand that the ability to grade Yes those pieces will be in for the summer release. The setup pages Grading lower-level standards and to are in QA right now. You will be able to define it at the course level in automatically calculate those into the PowerSchool Admin. It will be a new tab on the Courses screen. higher-level standards (domains) is NOT in the lab release that is here this

spring? Is this correct? If so, are you positive that this will be implemented before the 2016-17 school year (next school year)? And if that is the case will it be something we can define at the

district-level and push out to PowerTeacher Pro?

Support for old version	How long can we continue using the current gradebook with full support?	PowerTeacher Pro is scheduled for release this summer. There are still several gaps between PowerTeacher Gradebook 2.8 (PTG) and PowerTeacher Pro 1.0 (PTP), such as sending emails, and until those gaps are filled PTG would be supported. Even after the gaps are filled there would still be some transition time.  My next statement is not official and should not be held as an official timeline. I'd expect PTG support to end at it's ealiest summer of 2017 and more likely summer 2018 or even further out. The PowerGrade to PowerTeacher Gradebook transition took several years.
Test Server Version	Can I export 9.2.X oracle .dmp files and import them into 9.2.9?	The Preview Release of PowerTeacher Pro that you can install on a test server is based on 9.2.2. You can import up to and including a 9.2.2 datapump.
Variable Credit	Will PowerTeacher Pro still support the Variable Credit feature? I can't see it in the demo version, but I am not sure where to look and not sure whether any of the sections there have been set up for variable credit.	Currently we have not yet built the Variable Credit feature in PowerTeacher Pro. So for those sections needing variable credit, they will need to use PowerTeacher Gradebook for now, or you would need to tell the admins to adjust it manually. We do plan on filling all of the functionality gaps with PowerTeacher Gradebook as we can.