

Availability Settings - Parent and Student Portal and Mobile App

Prepared by Roger Sprik for PSUG National - July 2016

A variety of settings can impact the parent and student experience, from completely disabling all access, to disabling select features. Each setting and its impact on both the web portal and the mobile app are covered.

Disable the Portal/App District-wide

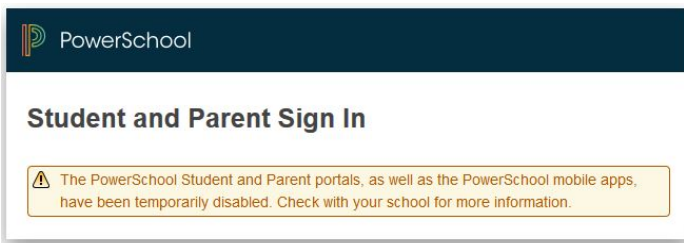
District - Miscellaneous - Disable Student and Parent Portals/Mobile App

Disable Student and Parent Portals/Mobile Apps ☒

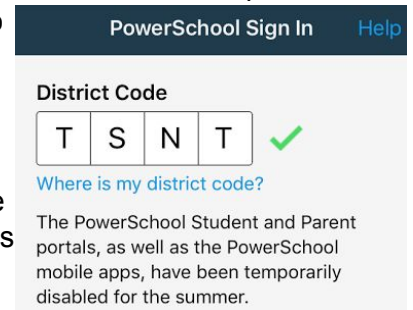
If Disabled, Display This Message to Students and Parents

The PowerSchool Student and Parent portals, as well as the PowerSchool mobile apps, have been temporarily disabled. Check with your school for more information.

Web - No sign in allowed. On the sign in screen the custom (or a default) message is displayed.



App - One screen with the district code and the message is displayed. On re-enable, the parent or student is prompted to sign back in if they used the app during the disabled time period. If they did not use the app during the disabled period, it does not appear to require them to log back in.



Parent/Student Access Term

School - Parent/Student Access - Parent/Student Access Term

General Available Features

Function	Value
Parent/Student Access Term (leave blank for default)	<input type="text"/>

Web - Controls what schedules and attendance are displayed for parents/students. If left blank, it uses the setting defined in "School - Current Grade Display"

Grades and Attendance

Standards Grades

Attendance By Class													
Exp	Last Week				This Week				Course	S2	Absences	Tardies	
	M	T	W	H	F	M	T	W					H
1(A)										Band 4 Email [redacted] - Rm: C32	C+ 79	12	0
2(A)										Biology Email [redacted] - Rm: HH42	A 96	12	0
3(A)										Cultural Geography Email [redacted] - Rm: A09	A+ 98	12	0
4(A)										English 1 Honors Email [redacted] - Rm: C30	B 84	13	0
5(A)										Intro to Fitness & Nutrition Email [redacted] - Rm: GYM	A- 92	11	0

App - Appears to have less control over the mobile app, where the user can choose to filter to any term in the available school year for schedule, grades and attendance detail.

Default Student Matrix Term

School - Parent/Student Access - Default Student Matrix Term **

Default

Student Matrix
Term

Full Year

** Requires PowerSchool services restart or nightly process

Web - The parent/student can click on a "My Schedule" link that shows their schedule in a "Week View" or "Matrix View". This setting controls what term or terms are displayed in the "Matrix View". If you'd like to offer parents and students a full year view of their schedule, consider setting this to "Full Year" because it is likely that the other areas of the parent portal will only show a portion of the year.

FULL
YEAR

Day	Terms	1	2	3
		Band S1 Room: C32	English 1 Honors Room: C30	
A	15-16			
		Band S2 Room: C32	Biology Room: HH42	

App - Not Applicable. The mobile app does not have a matrix view and typically displays all terms, subject to the user self-selected filters.

Term Between Years

School - Parent/Student Access - Default Term Between Years **

Default Term
Between Years

Previous School Year

** Requires PowerSchool services restart or nightly process to take effect

Web and App

Closest Year - The term that is the closest will be displayed.

Previous School Year - The previous school year's information is shown.

Next School Year - Next school year's information is shown, including any scheduling information created/committed to the live side.

Consider setting this to "Previous School Year" early in the summer if you want to control when new schedules are available. When you are ready to allow access to the new term's schedules, you can change the setting to "Next School Year". Once the new term has begun, this setting no longer applies.

Disable the Portal/App - by School

School - Parent/Student Access - Disable Access to Public Portal

Disable	<input type="checkbox"/>
Access To	
Public Portal	
Custom	<input type="text"/>
Access	
Disabled Title	
Custom	H1 H2 H3 H4 H5
Access	
Disabled	
Message	

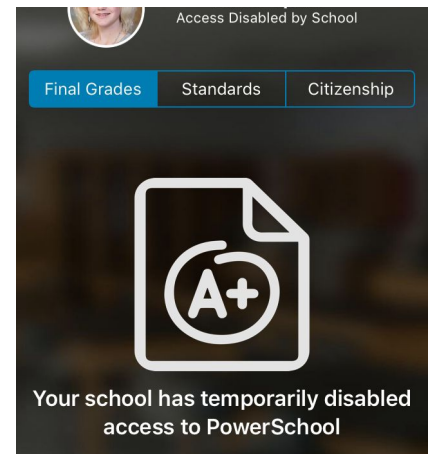
Web - Student/parent can sign in, but will get the "Custom Access Disabled Title" and "Custom Access Disabled Message" displayed to them (or a default message if those are blank)



Closed for summer

Check back on August 17

App - Student or parent remains signed in, but all areas show "Your school has temporarily disabled access to PowerSchool". Clicking on "More Information" will display the custom title and message.



Available Features

School - Parent/Student Access - Available Features

This is a set of checkboxes that allow you to DISABLE features of parent/student access without removing access completely. These settings are school-based, they will only apply to the school you are working with.

Most settings here affect both the web and app equally, unless noted with "(mobile only)"

Teacher Comments: There is no stock feature to disable teacher comments, but if Final Grades are disabled, there is no way to access teacher comments on the mobile app.

Parent/Student Access

General

Available Features

Feature	Disabled
Assignments and Scores	<input type="checkbox"/>
Attendance	<input type="checkbox"/>
Current GPA	<input checked="" type="checkbox"/>
Email Notifications	<input type="checkbox"/>
Fee Transactions	<input type="checkbox"/>
Final Grades	<input type="checkbox"/>
Meal Transactions	<input checked="" type="checkbox"/>
Standards	<input type="checkbox"/>
Student Activities (mobile only)	<input checked="" type="checkbox"/>

These settings only apply for this school.

Submit

Available Features - Assignments and Scores

Web - When a grade or percent is clicked on, you normally see a detail view of assignments and scores. If this setting is checked, a message is displayed - "Display of assignments and scores has been disabled by your school"

Grades and Attendance Standards Grades

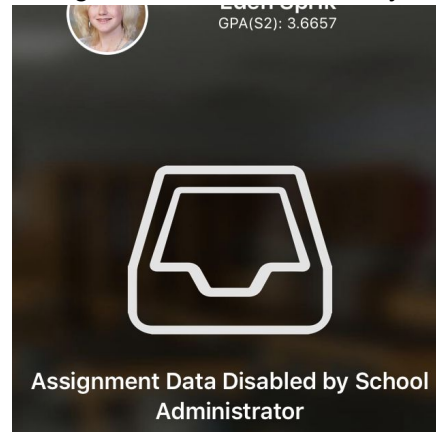
Course	Teacher	Expression	Final Grade ¹
Biology	[REDACTED]	2(A)	A 96%

Teacher Comments:

Section Description:

Display of assignments and scores has been disabled by your school.

App - The "Assignments" area of the app displays "Assignment Data Disabled by School Administrator"



Available Features - Attendance

Web - Attendance is not displayed on the "Grades and Attendance" screen (aka "Quick Lookup") and when "Attendance History" clicked on there is a message "Display of attendance has been disabled by your school"

ATTENDANCE (Disabled)

Grades and Attendance Standards Grades

Exp	Course	S2
1(A)	Band 4 - Rm: C32	C+ 79
2(A)	Biology - Rm: HH42	A 96
3(A)	Cultural Geography - Rm: A09	A+ 98
4(A)	English 1 Honors - Rm: C30	B 84
5(A)	Intro to Fitness & Nutrition - Rm: GYM	A- 92

ATTENDANCE (Enabled)

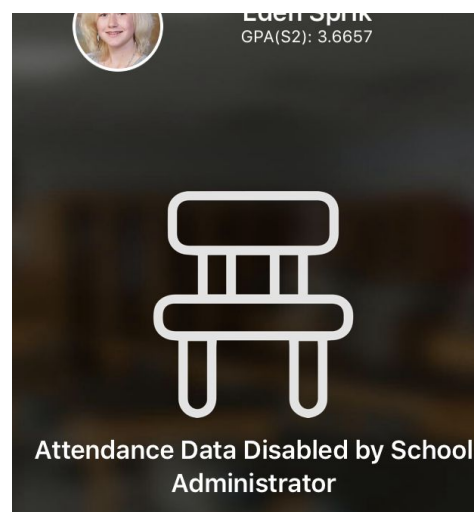
Grades and Attendance Standards Grades

Exp	Last Week					This Week					Course	S2	Absences	Tardies
	M	T	W	H	F	M	T	W	H	F				
1(A)											Band 4 - Rm: C32	C+ 79	12	0
2(A)											Biology - Rm: HH42	A 96	12	0
3(A)											Cultural Geography - Rm: A09	A+ 98	12	0
4(A)											English 1 Honors - Rm: C30	B 84	13	0
5(A)											Intro to Fitness & Nutrition - Rm: GYM	A- 92	11	0

App - The Dashboard display "N/A" in the Abs column and the Attendance area displays "Attendance Data Disabled by School Administrator"

Dashboard Filter

Exp	Course	S2	Abs
1(A)	Band	C+ 79	N/A
2(A)	Biology	A 96	N/A



Available Features - Current GPA

- The GPA that is displayed is based on the settings in School - GPA Student Screens

Web - The current GPA shown at the bottom of the "Grades and Attendance" page is suppressed.

DISABLED (checked)



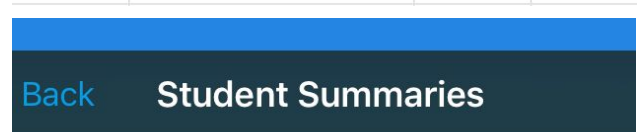
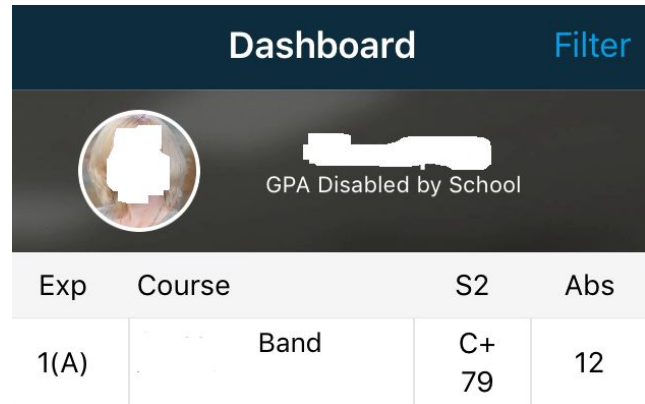
ENABLED (unchecked)



Current Weighted GPA (S2): 3.6657

Show dropped classes also

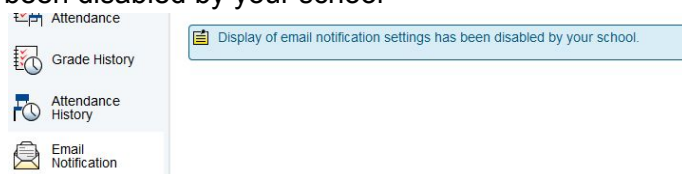
App - In the mobile app GPA normally displays in the header underneath the student's name. When disabled it is replaced by the message "GPA Disabled by School". GPA is also blanked out on the "Summaries" screen.



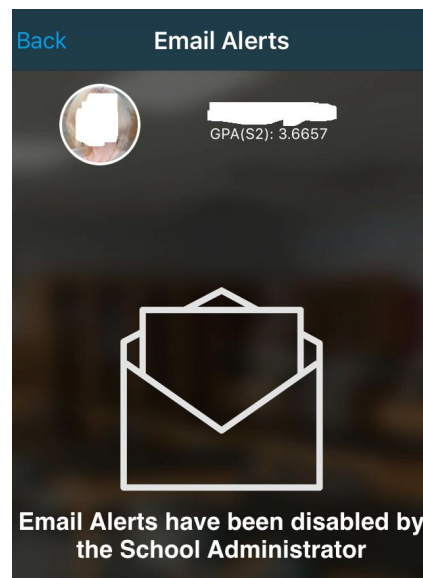
GPA usually
displayed here

Available Features - Email Notifications

Web - When disabled, parents are not able to sign up for Email notifications on their login. When they click the "Email Notification" icon, a message is displayed - "Display of email notification settings has been disabled by your school"




App - The "Email Alerts" area of the app displays a message - "Email Alerts have been disabled by the School Administrator".



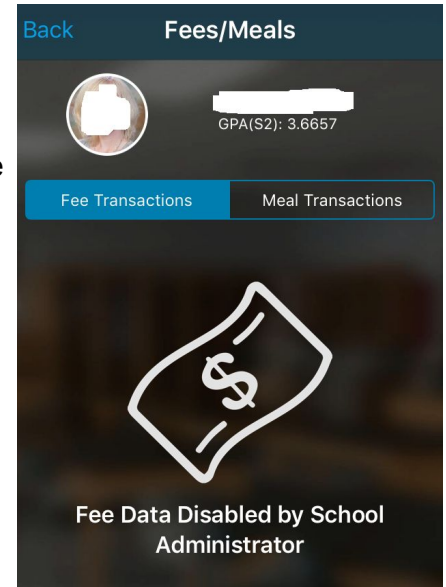
Available Features - Fee Transactions

Web - When a parent or student clicks on "Balances" they normally see both Meal Transactions and Fee Transactions. When checked, a message is displayed where the Fees would normally be - "Fee Transactions - Display of fee transactions has been disabled by your school"

Transactions: Adair, Brandon

Meal Transactions - Current Balance:				\$-5.50
Date	Time	Net	Balance	Description
 Fee Transactions - Display of fee transactions has been disabled by your school.				

App - The "Fees/Meals" area of the app displays under Fee Transactions - "Fee Data Disabled by School Administrator"



Available Features - Final Grades

Web - Suppresses both Current and Stored Grades display

DISABLED (checked)

Class	Course	S2	Absences	Tardies
Class - Rm: C32		--	12	0
Class - Rm: HH42		--	12	0
Class - Rm: A09		--	12	0

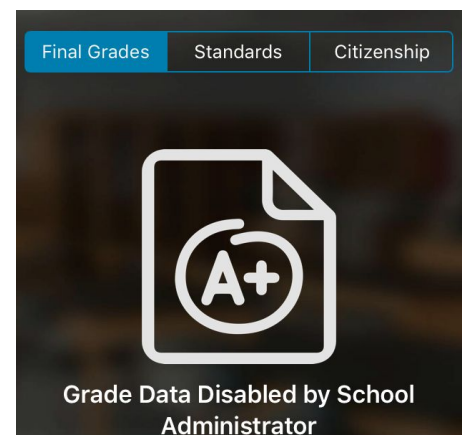
ENABLED (unchecked)

Class	Course	S2	Absences	Tardies
Class - Rm: C32		C+ 79	12	0
Class - Rm: HH42		A 96	12	0
Class - Rm: A09		A+ 98	12	0

App - Grades are suppressed on dashboard

Dashboard Filter			
Exp	Course	S2	Abs
1(A)	Mary Band		1
2(A)	Biology Teresa		1

Final Grades area displays message - "Grade Data Disabled by School Administrator"




Note: The app has no specific area for Teacher Comments other than by viewing the details of a Final Grade. If Final Grades are disabled, there is no way to view Teacher Comments.

Available Features - Meal Transactions

Web - When a parent or student clicks on "Balances" they normally see both Meal Transactions and Fee Transactions. When checked, a message is displayed where the Meals would normally be - "Meal Transactions - Display of meal transactions has been disabled by your school"

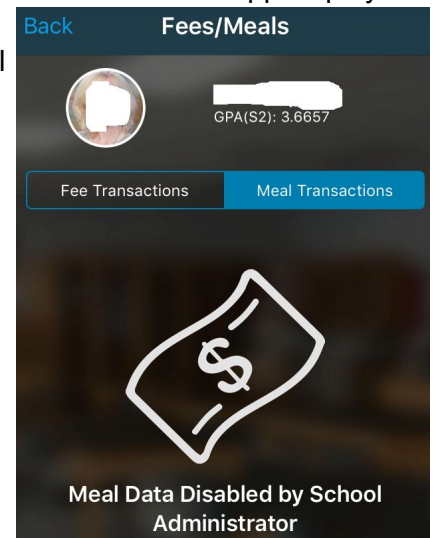
Transactions: Adair, Brandon

 Meal Transactions - Display of meal transactions has been disabled by your school.

Fee Transactions - Current Balance: \$

Date	Time	Fee Type	Description	Fee	Paid	Balance
Totals:				0.00	0.00	0.00

App - The "Fees/Meals" area of the app displays under Meal Transactions - "Meal Data Disabled by School Administrator"



Available Features - Standards

Web - Suppresses the display of Standards Grades in the portal.

DISABLED (checked)

Grades and Attendance: Adair, Brandon

Grades and Attendance

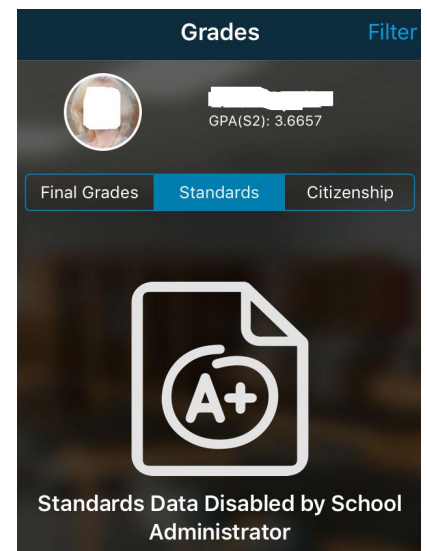
Attendance By Class

ENABLED (unchecked)

Grades and Attendance: Adair, Brandon

Grades and Attendance Standards Grades

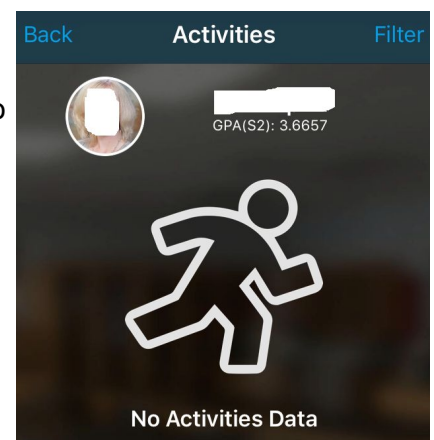
App - The "Standards" section of "Grades" displays "Standards Data Disabled by School Administrator".



Available Features - Student Activities (mobile only)

Web - Does not apply to the web portal, which does not display activities to parents or students

App - The "Activities" area of the app displays "No Activities Data" (which is the same message that appears if the student is not active in any activity)



Quick Lookup Preferences

School - Quick Lookup Preferences

A unified settings screen for what term grades you want to display for admins, teachers and parents/students. You choose to show the grade either from the gradebook (Current) or from the stored (Historical) grades.

Quick Lookup Preferences - Apple Grove High School

This screen specifies which grades are seen on the Quick Lookup screen as well as on the summary screen parents see when they access their student's record through the internet.

Store Code	Enabled Parent/Student	Enabled Teacher	Enabled Admin	Source of Data	Sort
Q1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Gradebook (Current)	1 ↓
Q2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Gradebook (Current)	1 ↓
S1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Historical (Stored)	1 ↓
Q3	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Gradebook (Current)	1 ↓
Q4	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Gradebook (Current)	1 ↓
S2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Gradebook (Current)	1 ↓
Y1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Gradebook (Current)	1 ↓

Additional Settings

Count Multi-Period Meeting attendance once per day ☐

Show Citizenship Grade ☒

Web - Controls the grade "columns" visible to parents and students.

Quick Lookup 🧑 👤 📅 📊 📌

Adair, Brandon 12 3 A AGHS1

Quick Lookup

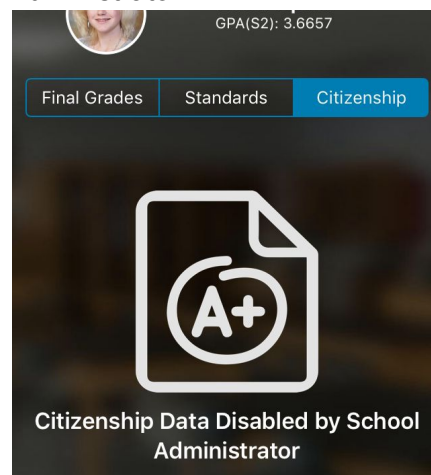
Standards Grades

Exp	Attendance By Class													
	Last Week							This Week						
	M	T	W	H	F	M	T	W	H	F	Course	Q1	Q2	S1
1(A)											Speech Lura, Colleen R - Rm: 115	B+ 88	A- 94	B+ 89
1(B)											Current Affairs Manston, Greg T - Rm: 123	A- 93	B+ 89	A- 92

App - Works the same as the web. Controls which term grades are displayed. In this screenshot only the S2 grade has been made available to parents and students.

Exp	Course	S2	Abs
1(A)	Band	C+ 79	12
2(A)	Biology	A 96	12
3(A)	Cultural Geography	A+ 98	12

If "Shows Citizenship Grade" is NOT checked, the Citizenship section of the "Grades" area of the app displays "Citizenship Data Disabled by School Administrator"



Letter Grade and/or Percent suppression

School - Final Grade/Reporting Term Setup - Click on a Term Grade

When you edit a Final Grade in setup, you can choose to suppress the Letter Grade, the Percent Grade, or both.

Edit Final Grade

Option	Value
School	Valley Christian High School
Name	S1
Starting Date	09/01/2015
Ending Date	01/31/2016
Suppress Letter Grade Display	<input type="checkbox"/>
Suppress Percent Display	<input type="checkbox"/>

Web

Letter Grade Suppressed

Cultural Geography	98
English 1 Honors	84
Intro to Fitness & Nutrition	92

Percent Suppressed

Cultural Geography	A+
English 1 Honors	B
Intro to Fitness & Nutrition	A-

BOTH suppressed

Cultural Geography	--
English 1 Honors	--
Intro to Fitness & Nutrition	--

App

Letter Grade suppressed

Dashboard			
GPA: ---			
Exp	Course	S2	Abs
1(A)	Band	79	12
2(A)	Biology	96	12
3(A)	Cultural Geography	98	12
4(A)	English 1 Honors	84	13
5(A)	Intro to Fitness & Nu...	92	11

Percent Suppressed

3(A)	Cultural Geography	A+	12
4(A)	English 1 Honors	B	13
5(A)	Intro to Fitness & Nu...	A-	11

BOTH suppressed

3(A)	Cultural Geography	N/A	12
4(A)	English 1 Honors	N/A	13
5(A)	Intro to Fitness & Nu...	N/A	11

Disable individual Student access

Student - Access Account - Enable Student Account

Access Accounts


Adair, Brandon 12 3 A AGHS1

Student Access Account	
Enable Student Access	<input checked="" type="checkbox"/>
Student Username	ag1st

Web - If you uncheck this setting, when student tries to login, they get a "This account has been disabled. Contact your school directly for assistance."

Student and Parent Sign In

Sign In	Create Account
---------	----------------


 This account has been disabled.
Contact your school directly for assistance.

App - If unchecked, the student will get a popup - "Account Disabled/Locked. Your account has been disabled or locked."

Please contact your School Administrator to resolve this issue. They are returned to the login screen. If they are already signed in, it may take a few minutes of inactivity to force them out.

PowerSchool Sign In [Help](#)

District Code

* * * * 

Where is my district code?

Account Disabled/Locked

Your account has been disabled or locked. Please contact your School Administrator to resolve this issue.

OK

Disable individual Parent access


Student - Access Account - Enable Parent Access

Access Keys	
Enable Parent Access	<input checked="" type="checkbox"/>
Access ID	ag1

Web - If only student, they get a message when trying to login - "You are unable to access your account at this time. Please contact your school directly for assistance"

Student and Parent Sign In


Sign In	Create Account
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 You are unable to access your account at this time. Please contact your school directly for assistance.

If parent has access to other students - parent can sign in, but when they click on this student, they will see all the links, but every screen will say "Information Not Available. The school has disabled access to this student's data."

Brandon Justin

Navigation

 Grades and Attendance

 Grade History


Information Not Available

The school has disabled access to this student's data.

App - Parent can still sign in and use the app for other students, but for this student all the screens will have notification that the access has been disabled by the school.

Access Disabled by School

Final Grades Standards Citizenship



The school has disabled access to this student's data

Dashboard Grades Assignments Attendance More